Welcome and Aims of the Day

Leader of Sutton Council

Sutton Partnership Event

7th February

THE SUTTON PLAN

OUR PEOPLE, OUR PLACES, OUR PLAN
Welcome and Aims of the Day

Cllr Ruth Dombey
Leader of Sutton Council
Introducing the day

- Housekeeping
- Aims & structure of the day
- Breaks
Icebreaker

At your table, please briefly share:

1) Who you are
2) Where you are from
3) One thing you love about Sutton
Sutton Partnership: A celebration
THE SUTTON PLAN

A thriving Sutton for Everyone

Vision and Strategic Priorities: What

- A better quality of life and opportunity for all residents
- Places underpinned by inclusive and sustainable growth
- A coherent system of health and care that is shaped around the needs of Sutton’s residents

Reform principles: How

- Think Sutton first
- Provide seamless coordinated services
- Build strong communities
- Work across sectors
- Intervene early

Prototypes year one

- Young families at risk or disadvantage
- Lower income older people with long term health conditions
- Victims or perpetrators of DV
- The missing generation

- Early Help redesign
- Fairness Commission
- Social Prescribing
- Better Contacts
- Health and Social Care integration
- Domestic Violence Transformation programme
- Opportunity Sutton

Enablers

- Place based leadership
- Place based analytics / Data sharing and intelligence
- Effective engagement
The Sutton Plan

One – think Sutton first
We will prioritise the needs of Sutton and its communities, rather than any single organisation, throughout our work as a partnership. Residents, patients and service users will be at the heart of all of our discussions and decisions. We will listen to your issues and priorities and do our utmost to understand what is happening in your lives – and how you’d like us to respond. Residents will be asked to help drive forward the change needed in their streets and across the borough.

Two – work across sectors
We will build and sustain partnerships across all of the borough’s sectors. We will value the distinct contributions made by all of the bodies and organisations signed up to The Sutton Plan, and we will support each other as we work towards achieving our shared vision and objectives.

Three – get involved early
We will tackle the causes of problems, not merely react to their symptoms. We will look beyond traditional services for ways to tackle the root causes of social problems and disaffection.

Four – build stronger, self-sufficient communities
We will help communities work together, and in partnership with other local organisations, to build and maintain strong social networks and opportunities for individuals and organisations to work together.

Five – provide coordinated, seamless services
We will improve the way we work together behind the scenes to reduce the number of times people have to contact public services. Put simply, we will do what works best, regardless of who does it. In particular, we will work to enable as much health and care support as possible to take place at home and in the community.
Sutton Partnership: Enablers & challenges

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<th>Enablers – relationships and trust</th>
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<td>• Shared purpose</td>
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<td>• Active participation</td>
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<td>• System understanding</td>
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<td>• Flexibility</td>
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<th>Challenges</th>
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<td>• Cultural differences</td>
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<td>• Staff turnover</td>
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<td>• Data sharing</td>
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<td>• Wider sector challenges</td>
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Partnership Success Stories

- **Mary Morrissey** - Domestic Abuse transformation Board Chair

- **Anna Cassin** - Perinatal Network Co-convenor

- **Alison Navarro** - Fairness Commission Chair
Sutton Domestic Abuse Transformation Programme

Mary Morrissey

Interim Chief Executive
London Borough of Sutton

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Partnership working: Sutton Domestic Abuse Transformation Programme

One of the Sutton Plan priorities: Refocusing our energies on the victims and perpetrators of domestic violence and abuse.

IT’S NOT ALWAYS OBVIOUS.

Domestic abuse can be difficult to recognise. The fear of not being believed can stop people seeking help. Listen and be ready to act. No one should have to face it alone. For more information visit www.notaloneinsutton.org.uk
Context

- Some very good practice, but a need for standardisation
- Data capture patchy and not fully exploited
- Varying degrees of awareness of DA issues, prevalence and how to seek help
- Some duplication of tasks and data capture
- Sutton ‘middling’ for DA outcomes in London
- Little provision for perpetrators
- Little involvement of victims in commissioning / BAU
Transformation Programme 2017-2020 Year 1

- Set up multi agency Transformation Board (Council, EStHT, CCG, RMH, VCS, Schools, Police, Fire, Public health, Housing, STADV)
- Agree joint outcomes and produce a Delivery Plan:
  - Work with schools, health, police, housing, VCS to ensure consistent awareness of DA, bolster preventative work, clear advice / referral pathways
  - Staff comms campaign, survey and website www.notaloneinsutton.org to raise awareness and understanding
  - Work with partners and the market to develop Strategy and spec for the commissioning of a new, coordinated specialist service from November 19 and plan for sustainable service thereafter

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Work with Collaborate

- Defining a shared purpose
- Working together has far more impact than working individually
- Active participation
- Leadership / Transparency / Autonomy / ‘Can do’
- System understanding
- Flexibility
- Bringing in voices of clients / victims / survivors

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DA Transformation Programme - Year 2

- Develop a core training and development offer across partner staff
- Develop key DA dataset with partners and ways of sharing
- Develop ways of bringing ‘lived experience’ into the commissioning and business as usual operation of DA services
- Research and recommendation into digital services to support victims/survivors
What has partnership working achieved?

- Allowed us to take a more holistic approach to DA services, by hearing about and understanding the varying parts of the DA journey
- Take a wider view on the data we all capture about the same individuals
- Better use of resources as we know about and can potentially use each others - eg training provided by Health available for LBS staff to use
- Understanding how we can help each other to achieve better outcomes - joint DA commissioning
DA Transformation Programme: Communications campaign

DA website: www.notaloneinsutton.org

Abby’s story - a survivor of domestic abuse
Sutton Perinatal and Infant Mental Health Network

Anna Cassin

Assistant Director of Quality and Nursing
Sutton Clinical Commissioning Group
Sutton Perinatal and Infant Mental Health Network

- Developing new interventions using existing resource: Wellbeing Space, Peer to Peer Project
- Vision with actions: active sub groups to deliver on projects
- Local Pathway – microsite for professionals
- Perinatal Champions: partnership training programme
- Year 2: Engagement project with Healthwatch, supporting fathers/partners, Parent- Infant Mental Health (0-2years)
Sutton Perinatal and Infant Mental Health Network

- Organic Partnership – all stakeholders welcomed
- Voluntary Sector – essential and have the creative skills
- Experts by experience – more needed and being developed
- Flat hierarchy – all can effect change
- Linked to larger strategic change – seizing opportunities

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Sutton Perinatal and Infant Mental Health Network

- Worked with **Collaborate**: strategic buy in, credibility and reach to other partners
- **Outcomes now part of Sutton Health and Social Care Plan – Starting Well**
- **Early Help/Intervention**: Sutton is an exemplar for SW London Perinatal Mental Health Network

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The Sutton Plan
Partnership Working
The Journey

Equality & Diversity Forum

Council Committee

The Fairness Commission

Partnership

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What did we do?

- Established a strategic level approach to equalities
- Included [all] key partners across Sutton
- Enabled open dialogue to deciding focus
- Delivered an engagement programme
- Developed conclusions & recommendations
Why was this approach different?

- It was not organisational led
- It was a Sutton Plc focus
- It was facilitated by the voluntary sector
- It generated new primary data
- It utilised existing cross organisational secondary data
- It enabled scrutiny!

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How did the Sutton Plan help?

- It provided a partnership framework
- It empowered partners to engage – strategically and operationally
- It enabled the work to sit within a broader and collective continuous improvement narrative
- It has enabled a future role for The Sutton Fairness Commission
The Conclusions
Collaborative Leadership

BECAUSE:

- The timing is right!
- The experiences of young people are serious and complex and require attention from a number of individuals, groups and organisations
- There are a number of diverse stakeholders and stakeholders with varied interests
- Other solutions haven't worked
- The issue affects a whole community
- Inclusiveness and empowerment are key goals from the beginning

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**DISCUSSION 1**

<table>
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<th>Reflections on partnership working in the borough</th>
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<td>What is working well?</td>
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<td>What more could we do?</td>
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Refreshment Break

Connections wall
/
Priority wall
Where to next? A shared ambition for Sutton.

- Why a shared challenge/challenges?
- What does it mean to take a systems approach?
- How do we put residents at the heart of this work?
Challenges for the Borough

1. How do we ensure children in Sutton get the best start in life?
2. How can we help Sutton’s young people to be happy and healthy?
3. How can Sutton be a place where all adults can live healthy lives?
Challenges for the Borough

- **Imran Choudhury** - Director of Public Health
- **Jonathan Williams** - Assistant Director, People Services Directorate (Children's Social Care and Safeguarding)
- **Victoria Row** - Operations Director, Age UK Sutton
1. How do we ensure children in Sutton get the best start in life?
Every child thrives - importance of school readiness

- School readiness - measure of how prepared a child is to succeed in school. End of Early Years Foundation Stage.

- Early learning goals at age 5 around personal, social, emotional development; physical development; communication and language; literacy & numeracy

- Children don’t achieve a good level of development at age 5 struggle
- Impact on childhood outcomes and later life - inequalities
- SO how do we do . . .
Every child thrives - the challenge

- 3/10 not ready for school (slightly worse than London)

- 5/10 not ready for school if FSM (54% vs 64% London)

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Every child thrives - the opportunity

- Evidence of effectiveness - perinatal mental health; parenting support programmes; language and communication, physical activity

- Considerable resource already invested in this area
- SHC Alliance taking on responsibility for children’s community services

- Issue is often access - partnership approach:
  - New models - outreach
  - System approach: many agencies have contact with these families - housing, GP, HV, CC, libraries, pre-schools, nurseries
  - Volunteers
2. How can we help Sutton’s young people to be happy and healthy?

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Presenting Challenges

- Increasing safeguarding complexity outside of the family home (child exploitation, gangs, county lines)
- The need to respond in a contextual way
- Emotional well being and mental health
- YP at the edge of care / school exclusion
Long term objectives

- Less children in care
- Less children subject to child protection
- Less children in need
- More early help support

Why: Better outcomes at a reduced cost
Principles for us to work by?

- Early help
- Service user engagement
- Multi-agency working
- Mixed skill set
- Co-location
- Pooling of resources
- Working restoratively
- Being ambitious for all of our children

A WHOLE SYSTEM APPROACH
3. How can Sutton be a place where all adults can live healthy lives?
3. How can Sutton be a place where all adults can live healthy lives?
## Our ambition for Sutton

### Current context
1. What challenges are we trying to address?
2. What is already happening that partners need be aware of?
3. How can others get involved

### Looking ahead
1. Where are the opportunities for partners to work together?
2. What more do we need to know
What are the headlines from your table discussions?
Reflections from the day and next steps: Cllr Ruth Dombey
Thank you!

And don’t forget to fill in the sign up sheets!